

Your Tech Stack Is the Key to an **Empowered Remote Workforce**

The business community is facing unprecedented disruption due to the COVID-19 pandemic. No one has a crystal ball to see into the future, but one trend has quickly emerged: As employees are maintaining social distancing, companies are reevaluating the software they use to better facilitate remote work. Do you have the right remote work tech stack in place to grow your company's competitive edge—and empower the success of your team?

88%

of employees are being encouraged or required to work remotely in response to the COVID-19 pandemic.

Working remotely is new to many people, and employees have concerns.

Top 3 Concerns:





of employees are worried about their ability to remain productive in a remote work environment.

Workers are already facing technology issues while working from home...



...as well as disruptions to their normal processes



Interactions that were once face to face are now being facilitated virtually.

PERCENTAGE OF WORKERS WHO HAVE SEEN AN INCREASE IN:





Throughout these changes, investing in the right technology is in many ways more important than ever.

Overall,

66% anticipate their employer will purchase at least one new software tool

56%

of people have seen their usage of software applications increase in this time

47%

expect their company's software spend will increase

The people who have the software they need to do their jobs are more comfortable working remotely at a rate of



Empower your distributed workforce with a centralized tech stack.

The foundation of your remote work tech stack





Collaboration

Video Conferencing, Internal Communications, **Collaborative Whiteboard**, **Screen Sharing**



People

Employee Engagement, **Employee Recognition,** Learning Experience Platform, **Performance Management**



Productivity

Project & Portfolio Management, Task Management, Time **Tracking**



Security

VPN, Multi-Factor Authentication, User **Provisioning/Governance**, **Cloud Email Security**



Sales & Support

Conversation Intelligence, Sales Enablement, **Contract Management**, **Customer Success**



Remote Service Delivery

E-Commerce Platforms, **Telemedicine**, Virtual **Classroom, HIPAA Compliant** Messaging, eNotary



Data collected from 676 respondents from March 24–27, 2020. Individuals surveyed are businesspeople who are currently working remotely full-time, 88% of whom are working from home directly in response to the COVID-19 pandemic. Respondents reside in North America, APAC, or EMEA, come from all industries and roles, and comprise a mix of G2 users and outside respondents.